

Solar Winds

Solar Winds Monitoring Service

REJIS

Now management of your servers, routers, and switches is easier with REJIS' Solar Winds Monitoring Service. REJIS has been using Solar Winds to monitor WAN connections and servers since 2005. Recent customization of this product has allowed us to extend the monitoring capabilities to our customers who are connected to the REJIS wide area network. The Solar Winds Monitoring Service provides insight on router, switch, and server performance on a daily basis. It also analyzes performance of critical systems at remote locations, and warns an agency if a problem is looming. Reports using real time and historical data allow for more accurate growth planning, early detection of potential trouble situations, and faster resolution of network problems.



The REJIS Commission is a local government agency created to "serve the public interest through delivering quality, cost-effective technology services to the justice community and to government and quasi-government agencies." REJIS' primary focus is to provide record management services to law enforcement, courts and corrections agencies at the local, state and federal levels. This includes interfaces to the Missouri State Highway Patrol MULES system; Missouri Department of Revenue (DOR); the National Crime Information Center (NCIC); the Kansas KCJIS and KDOR; and Nlets. REJIS was founded in 1975 under a cooperative agreement between St. Louis County and the City of St. Louis. Primarily concentrated in the metropolitan St. Louis and Kansas City areas, we service criminal justice agencies in Missouri, Kansas and Illinois.

REJIS services include:

- Development of custom applications
- Installation and support of custom and commercially available software
- Custom interfaces
- IT Support Service
- Data center outsourcing
- Network, training and help desk support

REJIS has approximately 140 employees located at three sites. Most of our staff and equipment are based at the REJIS building, in the Central West End of St. Louis.

For additional information on REJIS services, contact your REJIS Client Services Representative or the REJIS Help Desk (314-535-9497 or 1-888-923-7255).

Benefits and Features

Monitoring Activities - Solar Winds monitors availability; bandwidth utilization; errors and discards; CPU and memory utilization; drive space usage; node, interface and volume status; buffer usage and errors.

Ease of use - The intuitive web interface allows the person responsible for network infrastructure and servers to locate data and run reports for availability, replacement, budgeting, etc.

Quick implementation - Additional devices can be added quickly at any time.

Low operational cost - REJIS has priced the monitoring service on a per device basis. An agency can decide to monitor from 1 to 500 devices (routers, servers, switches, network appliances, etc.).

Support - REJIS operators provide 24/7 monitoring. Client notification can be customized.

Reports - Customized reports, such as utilization and availability, can be created by the user from the web interface for each device monitored and for specific periods of time.

Costs

The cost per device monitored includes:

- Initial setup of devices
- 24/7 device monitoring & use of troubleshooting tools*
- Standard monthly reports**
- Account creation for client HTML access

*Time spent using this tool for troubleshooting purposes is billable.

**Other custom reports would be billed as time and material.

Contact your REJIS Client Services Representative for costs associated with this service.

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