LETS

Law Enforcement Traffic System

REJIS

LETS was developed in conjunction with the Highway Safety Division of the Missouri Department of Transportation to support Missouri law enforcement agencies management of crash reports. Available over a secure internet connection, LETS is a powerful field and administrative tool with customized functions that address local requirements, crash diagramming, and GPS mapping of crash coordinates. The application also is interfaced with the Missouri Department of Revenue for seamless retrieval of driver and vehicle registration information. An optional interface supports creation and transmission of electronic crash reports to STARS, and a LETS data export portal supports an agency's RMS or public access to crash reports. Contact REJIS to join the more than 190 law enforcement agencies in Missouri that use LETS.

The REJIS Commission is a government partner created to "serve the public interest through delivering quality, cost-effective technology services to the justice community and to government and quasi-government agencies." REJIS provides CJIS secure WAN/LAN connection services, data record management, data center collocation, and record management applications to law enforcement, prosecutors, and corrections agencies at the local, state and federal levels.
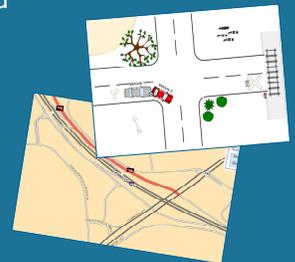
REJIS services include:

- Development of custom applications
- Installation and support of custom and commercially available software
- Custom interfaces
- IT Support Service
- Data center outsourcing
- Network, training and help desk support
- Information Security & Advisory Services

REJIS has approximately 140 employees located at three sites. Most of the staff and equipment are based at the REJIS building, in the Central West End of St. Louis.

For additional information on REJIS services, contact your REJIS Client Services Representative or the REJIS Help Desk (314-535-9497 or 1-888-923-7255).

Benefits and Features

No Cost: LETS application installation, utilization, and maintenance are provided at no cost to a participating agency courtesy of a grant administered by MoDOT. Interfaces, help desk support, and training are also free. Computer terminal equipment and communications circuits, including charges for wireless service if used and Internet service, are the responsibility of the participating agency.

Customized use:

- Local administrators control access authorization and user rights.
- Local administrators maintain information that is specific to the agency's jurisdiction such as commonly used insurance and towing companies.
- Local administrators can set report number formats and form approval protocols.
- LETS users can access the integrated GPS mapping system to pinpoint crashes and seamlessly populate location data into their reports.
- LETS users can utilize the integrated crash diagramming to draw crash scenes and electronically attach these to their reports.

Data security and use: Data collected as part of the LETS application are stored in the REJIS data center, a modern facility rated as a tier 2 data center. The data are owned by the reporting agency and they retain control over the use of and access to the data.

Reporting: Professional reports can be printed from an agency's LETS data. Other reports can be generated to identify problem areas, effectiveness of enforcement activities, general enforcement activity, support of budget requests, and respond to citizen complaints.

Administrative efficiency:

- Because LETS supports electronic transmission of crash report and diagrams to the MSHP (E-STARS), an agency does not require clerical hours for copying and mailing reports to STARS.
- With built in edits, accurate and complete data is collected, deleting time spent on paper reports and resending to STARS.

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Training: Training conducted by the REJIS Commission is focused on LETS administrator functions. Initially, as part of the set-up process, the agency will be contacted to schedule administrator training.   Typically, non-administrator users do not need any special instruction before using LETS.   Also, REJIS provides dedicated responsive support for LETS via their 24/7 Help Desk.

LETS Sign Up Procedure

The sign-up procedure for the LETS program is simple and straight forward.   Complete the LETS Agency Enrollment Form and submit it to REJIS.   The form can be found on the REJIS website at the following address:

https://www.rejis.org/wp-content/uploads/2018/11/LETSEnrollmentForm.pdf

Upon receipt REJIS will initiate the necessary action to enroll the agency, assist in downloading the application and schedule training for the agency's LETS administrator.   Once trained the LETS administrator defines other members of the agency to the LETS application, assigns User IDs and access rights, and report approval protocol.   The administrator also updates code tables and completes any other customization that may be desired.

Complete Agency Control

Each agency is responsible for loading unique agency information into their personal LETS application.   Officers and other automatically populated fields are initially entered by an agency administrator.   The administrator attends the free LETS training class to learn the process. After the required information is entered, anyone at the agency can enter and submit crash reports.

System Requirements

LETS4 requires Internet Explorer 11.0 (or higher) or the latest version of Chrome or Firefox.   The recommended RAM is at least 4 GB. Internet connection should be high speed, 300K or greater. Adobe Acrobat Reader 5.0 or greater is required to view reports.

Getting Started?

For a free demonstration of LETS at your agency, contact a LETS representative. Although helpful, an agency administrator does not need to be registered prior to a demonstration.   For information regarding enrollment in LETS or to forward an enrollment form, contact the REJIS Help Desk.

Questions?

Contact client@rejis.org or the REJIS Help Desk for additional information.