

RCAD & MDS



Regional Computer Aided Dispatch & Mobile Data System

REJIS

Motorola Wins Regional CAD RFP

REJIS and Motorola are now working together to provide PremierOne to REJIS Government Partner agencies. Our participation allows agencies the opportunity to have regional data sharing and use a state-of-the-art system at a fraction of the cost. PremierOne is a mission critical platform for public safety. This solution provides Motorola quality with REJIS integrated data sharing for less than purchasing price of the traditional CAD system. With a deep understanding of the dynamic factors facing your internal operators, street units, emergency medical technicians, and citizens, we offer over 45 years of experience and a preferred technology solution partnership. Motorola was chosen in an RFP process, coordinated by REJIS, with multiple Police, Fire, and dispatch agencies. PremierOne CAD and MDS will give your dispatch center a suite of tools that are highly available, resilient and flexible.

PremierOne CAD and MDS

PremierOne CAD and MDS are highly configurable, with system changes implemented immediately. Administrative operational benefits include:

- Immediate application of updates for CAD and Mobile with "Sync Now".
- No need for code changes by vendor.
- No need to log off, log on, or reboot of the client for changes to take effect.
- Add, delete and change personnel security rights easily.
- Modify or add status, commands, CAD/Mobile User Interface (UI).



MOTOROLA
SOLUTIONS

Architecture

- Mission-critical redundancy and uptime.
- Flexibility for initial and ongoing configuration.
- No single point of failure.
- Monitoring and error correction capabilities.
- Mobile client as extension of CAD, not a separate system.
- Handheld for android and iOS devices.
- Command line to mimic legacy system for efficient data entry and training.
- Multi-monitor displays for unlimited visual configurations.

Multiple License Types

REJIS is responsible for the hardware.

Client Agency is responsible for an initial licensing fee and annual maintenance fee.

Fees are based on Licensing options selected by the Client.

Available Service Offerings:

- Full Time CAD Seats
- Low Use CAD Seats
- Mobile Licenses
- Handheld Licenses

Core System Components

Included as part of the PremierOne Package

- PremierOne CAD AVL – Automatic Vehicle Locations
- PremierOne Mobile with Mobile Mapping
- PremierOne Disaster Recovery
- CallWorks Integrated NG-911 Call Control
- System Hardware Components
- CAD Intelligent Data Discovery (Dashboards)
- ASTRO Radio PTT
- ASTRO Console Integration

The Regional Justice Information Service & Motorola Solutions
REJIS is your Government Partner | rejis.org | 314-535-1950

Intelligent Data Discovery

PremierOne Intelligent Data Discovery (IDD) puts the REJIS PremierOne data to work. IDD services include instruction in the use of advanced SQL Server Reporting Services (SSRS) features which will allow stakeholders to cost-effectively connect, extract, and display data from PremierOne CAD reporting data. IDD's use of Microsoft's SSRS employs this data to generate and securely share online dashboards and reports, initiate searches, mine data, and formulate predictive models. PremierOne IDD services not only help REJIS and its agencies optimize the value of existing tools and data resources to generate new insights-crime patterns by zone, employee performance metrics, time and resource expenditures by call type – but act on it. With this actionable intelligence, the agencies can move from reactive to proactive decision-making.

Imbedded Controls inside REJIS PremierOne CAD

- Push-to-Talk (PTT) Status display including radio alias and unit allocation.
- Pasting keyboard shortcut of last PTT received.
- Emergency Alarm Activation notification, including location and ability to center on map.
- Connecting Radio status codes to CAD Units status changes.
- Messaging between Radio Devices and CAD.
- Two-Tone Radio Paging/Alerting – Linking the CAD Unit Dispatch to the radio paging function.
- Geo-Location for CAD Units and radios including out-of-vehicle status and emergency location.
- Radio Channel Groups (i.e. Dynamic Multiselect Group) including radio presence tracking.

The integration also allows for: reduced time from call receive to call dispatch; increased accuracy of information; and streamlined operations. When responders need help, you know exactly where to send back-up. The result is faster and more coordinated responses, smarter decisions and safer outcomes.

PremierOne Training

REJIS and Motorola Solutions recognize the challenges of training emergency call-takers, dispatchers, and field users, while ensuring that training remains fresh for cutover to the new applications. We have included a comprehensive plan to train all operators within 30 days of cutover.

Through the use of applications that allow for configuring the system based upon the client agency's existing processes and workflows, we will work with your administration to navigate workforce challenges.

Utilizing broad experience in migrating various sized and multi-agency customers from legacy systems to new applications, we are providing approaches that help you efficiently train your operators and prepare them for the move to the new system.

Training Included in Migration

- Ad Hoc Reporting and Analysis
- PremierOne CAD Call-takers End-User (LMS)
- PremierOne CAD Dispatcher End-User (LMS)
- PremierOne CAD Refresher (LMS)
- PremierOne CAD / Mobile Train-the-Trainer
- PremierOne GIS
- Provisioning and Configuration
- Technical and System Administration



Bringing Government Partners cutting-edge solutions without the private IT industry cost.

